[Nurse Care Manager/Care Coordinator Standardized Core Curriculum (G Learn) Application](https://www.ctc-ri.org/05/25/2017/nurse-care-managercare-coordinator-standardized-core-curriculum-xglearn-application)

**Introduction:**

The Care Transformation Collaborative of Rhode Island (CTC-RI) was awarded a $148,000 grant from United Healthcare to purchase access to core curriculum licenses for on-line learning modules that will benefit 100 nurse care managers and care coordinators in CTC-RI primary care practices. Practices that are currently in or previously participated in a CTC contract may apply as well as NCM/CC that work in systems of care (ACO/A/E). Full information on adult and pediatric learning opportunities can be found [here](https://www.ctc-ri.org/sites/default/files/uploads/FINAL%20-%20NCM-CC%20GLearn%20Application%20-%20Participative%20Agreement%20v5%20-%2011.22.19.pdf).

CTC Rhode Island has contracted with G Health Solutions to provide a blended educational learning experience for Care Managers and Care Coordinators. Faculty members, selected by CTC-RI and trained by G Health Solutions, will facilitate the NCM/CC learning experiences. Additionally, nurses will have the opportunity to earn RN CEU’s and CCM credits that can be applied for Case Management certification.

The education model has several phases:

* [Web Based interactive modules](https://www.ctc-ri.org/sites/default/files/uploads/All%20Attachment%20Bs%20-%2011.22.19.pdf);
* NCM/CC Faculty facilitated Telephonic Collaboration sessions (using Zoom) with a cohort of other NCM/CC;
* Case Study Capstone Presentation facilitated by each learner at the last session telephonic collaborative session with the expectation that the learner will present the capstone at a NCM/CM best practice sharing meeting.

**Benefits of Obtaining the Core Curriculum Training for Nurse Care Manager /Care Coordinator:**

There is a strong business case for having nurse care managers and care coordinators complete the standardized care management training program:

* This training will provide the organization and primary care practices with a standardized evidence based method for on-boarding new nurse care managers/care coordinators;
* New and experienced nurse care managers and care coordinators will learn to apply key care management concepts such as: stratification and priority setting, criteria based level of care determination, care management approaches for targeted high risk conditions, and medical home work flow for implementing practice redesign;
* NCM/CC will work with a cohort of other NCM/CC with supervised learning from faculty that have been specially trained and certified by G Learn; faculty will be able to assist learners with applying what they have learned and utilizing Rhode Island resources to assist patients;
* The core curriculum license will provide the NCM/CC will access to all 18 on-line learning modules and obtain up to 18.58 continuing education credits; These credits can additionally be applied for care management certification

**Practice Site/Clinician Responsibility:**

Please consider carefully your commitment to completing the G Learn care management on line training program before signing this application. Each license costs more than $1200.00 and is not transferable once it is assigned to a NCM/CC.

Both practice leadership and clinician are asked to read and sign the agreement indicating your commitment to complete the learning sessions with the assigned cohort and abide by intellectual property G Learn requirements.

**Time Commitment:**

Curriculum topics, including associated time frames for module completion for new, experience and pediatric staff can be found [here](https://www.ctc-ri.org/sites/default/files/uploads/Attachment%20A%20-%2011.22.19.pdf):

It is recommended that new NCM/CC with less than 1-year experience participate in all 18 modules (time: 43 hours).

* Experienced NCM’s can elect to join a cohort that covers all 18 modules or elect to participate with a cohort that has 8 modules (27 hours).
* Pediatric care coordinators will be assigned to cohort that has 14 modules (27 hours) and will have access to all 18 modules.

Note: Pediatric Practice Nurse Care Managers /Care Coordinators also have the option to register for the [ECHO Pediatric Complex Management Program](https://www.ctc-ri.org/sites/default/files/uploads/ECHO%20-%20NCM-CC%20GLearn%20Application%20-%20Participative%20Agreement%20v2%20-%2011.20.19%20-%20page%209.pdf) instead of the NCM/CC Core Curriculum Training Program. Participation in either the G Learn Core Curriculum Training Program or ECHO Pediatric Complex Management Program will fulfill the CTC contract requirement for completing a care management training program.

**Directions for completing the application:**

* 1. **Adult NCM:** [Complete the NCM/CC Core Curriculum application](https://www.ctc-ri.org/sites/default/files/uploads/Page%203%20-%20Agreement%20Only%20-%20v2%2011.22.19.pdf) including information on the person(s) who will be participating in the training program ; Practice leadership and NCM/CC both review and sign and return completed application to CBrown@ctc-ri.org by **December 19, 2019.** Signature verifies agreement to adhere to participation expectations including confidentiality and use restrictions contained in the application **AND** complete [this Eventbrite Link](https://www.eventbrite.com/e/glearn-participative-agreement-for-care-manager-curriculum-tickets-82058943509)
	2. **Pediatric Care Managers:**
* **Option 1:** [Complete the NCM/CC Core Curriculum application](https://www.ctc-ri.org/sites/default/files/uploads/Page%203%20-%20Agreement%20Only%20-%20v2%2011.22.19.pdf) including information on the person(s) who will be participating in the training program ; Practice leadership and NCM/CC both review and sign and return completed application to CBrown@ctc-ri.org by **December 19, 2019.** Signature verifies agreement to adhere to participation expectations including confidentiality and use restrictions contained in the application **AND** complete [this Eventbrite Link](https://www.eventbrite.com/e/glearn-participative-agreement-for-care-manager-curriculum-tickets-82058943509); OR
* **Option 2:** select ECHO Pediatric Complex Management Program (see “[Attachment C](https://www.ctc-ri.org/sites/default/files/uploads/ECHO%20-%20NCM-CC%20GLearn%20Application%20-%20Participative%20Agreement%20v2%20-%2011.20.19%20-%20page%209.pdf)”) and register for the ECHO program: <https://www.weitzmaninstitute.org/complex-integrated-pediatrics/>

# Training Timeline\*:

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| --- | --- |
| **Date /timeline** | **Activity** |
| **December 19, 2019** | Applications due ([link to page 3](https://www.ctc-ri.org/sites/default/files/uploads/Page%203%20-%20attachment%20A%20-%20NCM-CC%20GLearn%20Application%20-%20Participative%20Agreement%20v2%20-%2011.22.19.pdf) and [Eventbrite](https://www.eventbrite.com/e/glearn-participative-agreement-for-care-manager-curriculum-tickets-82058943509))  |
| **By January 2, 2020** | Applications approved by CTC |
| **By January 7, 2020** | Learner will be assigned to a NCM/CC cohort (7 to 10 other learners) from a mix of different practices to maximize opportunity to learn from each other |
| **By January 17, 2020** | Faculty member will contact assigned NCM/CC and establish aschedule for the weekly telephonic conference sessions |
| **TBD by Faculty** | Learners will be assigned to complete self-study components each week during the timeframe and participate in weekly 1-hour conference calls*Note*: Conference calls will be recorded so that learners can continue to participate in training curriculum when there are scheduling conflicts but learner must participate in conference calls to receive CEU credit. |

**Due Date: 12/19/2019 - Submit signed GLearn licensing agreement via email to**:

Candice Brown - Email: CBrown@ctc-ri.org - Telephone number: 401-519-3919 – Fax number: 401-528-3214