NorthEast Telehealth Resource Center (NETRC)

The NorthEast Telehealth Resource Center (NETRC) has a mission to increase access to quality health care services for rural and medically underserved populations through Telehealth. We provide FREE, individualized technical assistance, education, and other resources in collaboration with the [Consortium of Telehealth Resource Centers](http://www.telehealthresourcecenter.org/), [MCD Public Health](http://www.mcdph.org/), and the [University of Vermont](https://www.uvmhealth.org/medcenter/Pages/Conditions-and-Treatments/Telemedicine.aspx). Our service area includes Connecticut, Maine, Massachusetts, New Hampshire, New Jersey, New York, Rhode Island, and Vermont, but we gladly accept calls no matter where you are located.

NETRC is funded by the U.S. Department of Health and Human Services’ (DHHS) Health Resources and Services Administration’s (HRSA) Office for the Advancement of Telehealth, which is part of the Federal Office of Rural Health Policy. Nationally, there are 14 [Telehealth Resource Centers](http://www.telehealthresourcecenter.org/), including 12 Regional Centers and 2 National Centers which focus on areas of technology assessment and telehealth policy.

**We offer:**

* Short and long term technical assistance services for organizations and individuals
* Education for the telehealth workforce
* Access to educational materials
* Access to specialized tools + templates
* Access to telehealth experts willing to share their experiences
* Monthly newsletter updates and other alerts on telehealth in the northeast
* Anuual Regional Conference to faciliatate learning and networking
* Support for collaboration that fosters a favorable environment for telehealth

**We can help you:**

* Design needs assessments and identify funding
* Design and implement clinical and administrative protocols
* Select and use various telehealth technologies
* Apply telehealth licensure, credentialing, and reimbursement laws
* Evaluate your program
* Conduct strategic or business planning
* Understand third party reimbursement for telehealth services
* Secure Medicaid waivers for telehealth
* Overcome related licensure and credentialing barriers
* Incorporate telehealth in health system reform initiatives
* Leverage HIT and telecommunications infrastructures

**Our tiered approach to technical assistance:**

Technical assistance is available to the general public, but per conditions of our federal grant, NETRC is required to place a priority on providing technical assistance to HRSA grantees interested in establishing or expanding a telehealth program. This includes, but is not limited to, OAT Telehealth Network, Community Health Centers, and the Federal Office of Rural Health Policy grantees.

Three tiers of assistance are available:

* Tier 1: Call or email us any time to learn more about our program and discuss the telehealth lanscape in the northeast.
* Tier 2: We provide each client with 10 hours of free technical assistance per year. Requests for assistance can be submitted using our [contact form](https://netrc.org/about.php), calling 800-379-2021, or emailing [netrc@mcdph.org](mailto:netrc@mcdph.org)
* Tier 3: Our expert staff is available for consultative services for additional, in-depth assistance requiring more than 10 hours.

We are supported by physician leaders, technology experts, consultants, and the national network of Telehealth Resource Centers.

**Questions? We can help! Please complete the**[**Contact Us Form**](https://netrc.org/about.php)**, call us at 800-379-2021, or email**[**netrc@mcdph.org**](mailto:netrc@mcdph.org)**.**