

Join us for the 2018 CTC-RI Annual Conference:

# Building Capacity for Comprehensive Primary Care

Thursday, November 1, 2018 | 7:30 AM–3:30 PM

The Crowne Plaza Hotel | 801 Greenwich Ave., Warwick, RI 02886

## CME Accreditation

This activity has been planned and implemented in accordance with the Essential Areas and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint providership of the Warren Alpert Medical School of Brown University and CTC-RI. The Warren Alpert Medical School is accredited by the ACCME to provide continuing medical education for physicians.

## Credit Designation

The Warren Alpert Medical School designates this live activity for a maximum of 6.5 *AMA PRA Category 1 Credits™*. Physicians should only claim credit commensurate with the extent of their participation in the activity.

*RI Specific:* This program qualifies for 3.0 hours CME Credit in Risk Management or End of Life/Palliative Care, two of the required areas of section 6.0; 6.2.1 RI CME re-licensure requirements.

## Nursing CEUs

This activity has been submitted to the Northeast Multi-State Division for approval to award contact hours. The Northeast Multi-State Division is accredited as an approver of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation. Maine, New Hampshire, New York, Rhode Island, Vermont Nurses Associations are members of the Northeast Multi-State Division of the American Nurses Association.

## Social Worker CEUs

An application has been submitted to the NASW, Rhode Island. Determination of credits is pending.

### To Register:

<https://www.eventbrite.com/e/2018-ctc-ri-annual-conference-building-capacity-for-comprehensive-primary-care-tickets-48802157567>

## Jointly Provided By



## Program Description

Primary care practices and key stakeholders often face challenges in identifying how to best meet patient needs and improve population health. This learning collaborative is designed to assist attendees with identifying, developing and utilizing comprehensive primary care strategies to improve care and lower costs. Key components of the morning program include sessions on recognizing what patients want, building community partnerships, strengthening team based care, collaborating with specialists, and learning about options for state-wide initiatives to improve population health. The afternoon sessions will focus on obtaining and using information to improve care and population health including Neighborhood risk scores, Consumer Engagement Platform, KIDSNET and Medical Home Portal. Interactive Program on What Patients What will be repeated to increase options for team participation.

## Target Audience

All CTC-RI practices, past and present, are welcomed to attend the morning session, or the afternoon session, or the full day program. We invite Practice Leadership, Providers, Nurse Care Managers, Care Coordinators, Behavioral Health Staff, Practice Managers, Medical Assistants, Community Health Workers, and CTC stakeholders to come learn as a team!

## Learning Objectives

At the end of the session, attendees will be able to identify strategies the primary care team can use to:

- ✓ Provide comprehensive primary care
- ✓ Improve population health
- ✓ Obtain & use information to improve performance to provider better care & lower costs

## Registration Information

The agenda is designed to accommodate attendees work schedules and interests. The morning session has a Clinical focus on improving population health using a team based approach; the afternoon session focus is on obtaining and using information for performance improvement. Attendees may choose to register for: morning only (7:30–12:30), afternoon only, or full day.

## For More Information, Contact Care Transformation Collaborative Rhode Island

Phone: 401-519-3919 | E-mail: [CTC-RI@ctc-ri.org](mailto:CTC-RI@ctc-ri.org)

## We Gratefully Acknowledge the Support of:

Care Transformation Collaborative - Rhode Island (CTC-RI)

Brown University

Healthcentric Advisors

Rhode Island Health Plans: Blue Cross & Blue Shield of Rhode Island, Neighborhood Health Plan of Rhode Island, Tufts Health Plan & United Health

Rhode Island Health Center Association

Shri Bark

Rhode Island Department of Health

University of Rhode Island - Rhode Island Geriatric Education Center

# Building Capacity for Comprehensive Primary Care

## Morning Session

7:00–7:30 AM	<b>Registration</b>
7:30–7:40	<b>Welcome: Building Capacity for Better Care, Lower Costs: Care Transformation Collaborative Perspective</b> Debra Hurwitz, MBA, BSN, RN Executive Director, CTC-RI
7:40–7:50	<b>Building Capacity: Better Care Lower Cost: Rhode Island Office of the Health Insurance Commissioner Perspective</b> Marie L. Ganim, PhD, MPA Commissioner, OHIC
7:50–8:00	<b>Better Care Lower Cost: State Innovation Model Perspective</b> Marti Rosenberg, MA Project Director, SIM Test Grant
8:00–9:15	<b>What Patients Want</b> Randi Redmond Oster, MBA
9:15–9:30	<b>Break</b>
9:30–10:25	<b>Concurrent Breakout Session I</b> <i>Building Integrated Behavioral Health Capacity: Partnering with Psychiatry</i> Mary Jean Mork, MSW <i>Better Care: Providing What Patients Want I</i> <sup>⊖</sup> Randi Redmond Oster, MBA <i>Not Your Mama's Care Team: Innovative Approaches to Patient Centered Care</i> Eilidh Pederson, MPH <i>The First 1,000 Days: How New York State Medicaid is Investing in Early Childhood Development</i> Kate Breslin, MPH, MCRP Suzanne C. Brundage, MSc
10:25–11:20	<b>Concurrent Breakout Session II</b> <i>Building Team Capacity: Utilizing Provider/RN Co-Visits, Pharmacy Technicians, &amp; Patient Navigators</i> Wendy A. Chicoine, MSN, RN & Tara Higgins, PharmD, CDOE & Sarah Thompson, PharmD, CDOE <i>Better Care: Providing What Patients Want II</i> <sup>⊖</sup> Randi Redmond Oster, MBA <i>A Community Approach to Women's Health</i> Jodi B. Stack, MSN, BBA, RN <i>Recognizing and Managing Patients with Trauma in the Primary Care Setting</i> Adam Pallant, MD, PhD & Elliot M. Ruggles, LCSW, PhD

11:20–11:35 **Break**

11:35–12:30 PM	<b>Concurrent Breakout Session III</b> <i>Financial Incentives and the Delivery of Low- and High-Value Care</i> Orestis Panagiotou, MD, PhD <i>Building Capacity for Goals of Care Conversations in Serious Illness</i> <sup>⊖</sup> Jennifer M. Ritza, MD & Maria Aileen Soriano-Pisaturo, MD <i>Better Care and Lower Costs: Partnering in the Community to Meet Health Related Social Needs</i> Jeannine Casselman, JD, MA Michael Fine, MD Scott Hewitt, MA <i>Partnering with Schools: Suicide Prevention Program: Working with Schools and Primary Care</i> Jeffrey Hill, MS & Jennifer W. Jencks, PhD
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12:30–1:30 **Lunch and Visit Exhibitors**

## Afternoon Session

1:30–2:30	<b>Concurrent Breakout Session IV</b> <i>Using Information to Improve Care: Neighborhood Risk Scores and Payment</i> <sup>⊖</sup> Arlene S. Ash, PhD & Elaine Fontaine, BS <i>Better Care: Providing What Patients Want I</i> <sup>⊖</sup> Randi Redmond Oster, MBA <i>Using the Rhode Island Medical Home Portal for High Risk Children and Families</i> <sup>⊖</sup> Kathleen N. Kuiper, BS
2:30–3:30	<b>Concurrent Breakout Session V</b> <i>Using a Health Information Exchange for Advance Care Planning and Assessing Patient Social Determinants of Health</i> <sup>⊖</sup> Scott W. Young, MS, BS <i>Better Care: Providing What Patients Want II</i> <sup>⊖</sup> Randi Redmond Oster, MBA <i>Insights Into Your Patient Population From KIDSNET</i> Ellen Amore, MS

3:30 PM **Adjourn**

<sup>⊖</sup> This session qualifies CME Credit in Risk Management or End of Life/Palliative Care, two of the required areas of section 6.0; 6.2.1 RI CME re-licensure requirements

<sup>⊖</sup> Attendees registering for this session need to sign up for Sessions I and II.

# Building Capacity for Comprehensive Primary Care

## Guest Speakers

### **Ellen Amore, MS**

KIDSNET Manager  
Rhode Island Department of Health | Providence, RI

### **Arelene S. Ash, PhD**

Professor, Department of Quantitative Health Sciences  
University of Massachusetts Medical School | Worcester, MA

### **Kate Breslin, MPH, MCRP**

President and CEO  
Schuyler Center for Analysis & Advocacy | Albany, NY

### **Suzanne C. Brundage, MSc**

Director, Children's Health Initiative  
United Hospital Fund | New York, NY

### **Jeannine Casselman, JD, MA**

Program Manager  
Medical Legal Partnership Boston (MLPB) | Boston, MA

### **Wendy A. Chicoine, MSN, RN**

Adjunct Professor | Rhode Island College School of Nursing  
Director of Clinical Education and Practice Advisor  
Providence Community Health Centers | Providence, RI

### **Michael Fine, MD**

Senior Population Health & Clinical Services Officer  
Blackstone Valley Community Health Care, Inc. | Pawtucket, RI  
Chief Health Strategist | City of Central Falls | Central Falls, RI

### **Elaine Fontaine, BS**

Chief Operating Officer  
Rhode Island Quality Institute (RIQI) | Providence, RI

### **Marie L. Ganim, PhD, MPA**

Clinical Assistant Professor of Health Services, Policy, & Practice  
Brown University School of Public Health | Providence, RI  
Commissioner, Office of the Health Insurance Commissioner  
Co-Chair, Health Insurance Advisory Council (HIAC)  
State of Rhode Island | Cranston, RI

### **Scott Hewitt, MA**

Teaching Associate in Family Medicine  
Warren Alpert Medical School, Brown University | Providence, RI  
Community Health Team Manager  
Blackstone Valley Community Health Center | Pawtucket, RI

### **Tara Higgins, PharmD, CDOE**

Director of Clinical Pharmacy and Patient Care Services  
Rhode Island Primary Care Physicians Corporation | Cranston, RI

### **Jeffrey Hill, MS**

Violence and Injury Prevention Program Manager  
Rhode Island Department of Health | Providence, RI

### **Debra Hurwitz, MBA, BSN, RN**

Teaching Associate in Family Medicine  
Warren Alpert Medical School, Brown University  
Executive Director  
Care Transformation Collaborative Rhode Island (CTC-RI)  
Providence, RI

### **Jennifer W. Jencks, PhD**

Director of Access | Bradley Hospital | East Providence, RI  
Assistant Director of Lifespan's Pediatric Behavioral Health  
Emergency Services | Lifespan | Providence, RI

### **Kathleen N. Kuiper, BS**

Community Health Worker | RIPIN Resource Coordinator  
Rhode Island Department of Health | Providence, RI

### **Mary Jean Mork, MSW**

Vice President of Integration  
Maine Behavioral Healthcare, an affiliate of MaineHealth  
Portland, ME

### **Randi Redmond Oster, MBA**

President | Help Me Health | NYC, NY

### **Adam Pallant, MD, PhD**

Clinical Director, Brown University Health Services  
Associate Professor of Pediatrics, Clinician Educator  
Warren Alpert Medical School, Brown University | Providence, RI

### **Orestis Panagiotou, MD, PhD**

Assistant Professor of Health Services, Policy & Practice (Research)  
Brown University School of Public Health | Providence, RI

### **Eilidh Pederson, MPH**

Vice President  
Medical Group Management & Population Health  
Brattleboro Memorial Hospital | Brattleboro, VT

### **Jennifer M. Ritzau, MD**

Assistant Professor of Medicine, Clinician Educator  
Warren Alpert Medical School, Brown University  
Medical Director/Director of Palliative Care  
Hope Hospice & Palliative Care Rhode Island | Providence, RI

### **Marti Rosenberg, MA**

Project Director  
State Innovation Model Test Grant | Providence, RI

### **Elliot M. Ruggles, LCSW, PhD**

Sexual Harassment & Assault Resources & Education  
(SHARE) Advocate  
Brown University Health Services | Providence, RI

### **Maria Aileen Soriano-Pisaturo, MD**

Director of Palliative Care | Care New England | Warwick, RI

### **Jodi B. Stack, MSN, BBA, RN**

Chief Nursing Officer & Vice President, Patient Care Services  
Brattleboro Memorial Hospital | Brattleboro, VT

### **Sarah Thompson, PharmD, CDOE**

Director of Clinical Services  
Coastal Medical Corporation | Providence, RI

### **Scott W. Young, MS, BS**

Senior Director, Strategy and Growth  
Rhode Island Quality Institute (RIQI) | Providence, RI

# Building Capacity for Comprehensive Primary Care

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Board Member, Rhode Island Business Group on Health  
President, Exigent Key

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Landmark Medical Center | Woonsocket, RI

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Adjunct Assistant Professor of Family Medicine  
Warren Alpert Medical School of Brown University  
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Care Transformation Collaborative Rhode Island  
Providence, RI

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