Jointly Provided By

Program Description
Primary care practices and key stakeholders often face challenges in identifying how to best meet patient needs and improve population health. This learning collaborative is designed to assist attendees with identifying, developing and utilizing comprehensive primary care strategies to improve care and lower costs. Key components of the morning program include sessions on recognizing what patients want, building community partnerships, strengthening team based care, collaborating with specialists, and learning about options for state-wide initiatives to improve population health. The afternoon sessions will focus on obtaining and using information to improve care and population health including Neighborhood risk scores, Consumer Engagement Platform, KIDSNET and Medical Home Portal. Interactive Program on What Patients Want will be repeated to increase options for team participation.

Target Audience
All CTC-RI practices, past and present, are welcomed to attend the morning session, or the afternoon session, or the full day program. We invite Practice Leadership, Providers, Nurse Care Managers, Care Coordinators, Behavioral Health Staff, Practice Managers, Medical Assistants, Community Health Workers, and CTC stakeholders to come learn as a team!

Learning Objectives
At the end of the session, attendees will be able to identify strategies the primary care team can use to:
- Provide comprehensive primary care
- Improve population health
- Obtain & use information to improve performance to provider better care & lower costs

Registration Information
The agenda is designed to accommodate attendees work schedules and interests. The morning session has a Clinical focus on improving population health using a team based approach; the afternoon session focus is on obtaining and using information for performance improvement. Attendees may choose to register for: morning only (7:30–12:30), afternoon only, or full day.

For More Information, Contact Care Transformation Collaborative Rhode Island
Phone: 401-519-3919 | E-mail: CTC-RI@ctc-ri.org

CME Accreditation
This activity has been planned and implemented in accordance with the Essential Areas and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint providership of the Warren Alpert Medical School of Brown University and CTC-RI. The Warren Alpert Medical School is accredited by the ACCME to provide continuing medical education for physicians.

Credit Designation
The Warren Alpert Medical School designates this live activity for a maximum of 6.5 AMA PRA Category 1 Credits™. Physicians should only claim credit commensurate with the extent of their participation in the activity.

RI Specific: This program qualifies for 3.0 hours CME Credit in Risk Management or End of Life/Palliative Care, two of the required areas of section 6.0; 6.2.1 RI CME re-licensure requirements.

Nursing CEUs
This continuing nursing education activity was approved by the Northeast Multistate Division, an accredited approver by the American Nurses Credentialing Center’s Commission on Accreditation. 17.83 Contact Hours until October 10, 2020. Participants can claim up to 6.5 hours.

Social Worker CEUs
This activity has been approved by the NASW, Rhode Island for 6.5 CE’s, Authorization #: RI-7151, valid until 4/30/19.

To Register:
Building Capacity for Comprehensive Primary Care

Morning Session

7:00–7:30 AM Registration

7:30–7:40 Welcome: Building Capacity for Better Care, Lower Costs: Care Transformation Collaborative Perspective
Debra Hurwitz, MBA, BSN, RN
Executive Director, CTC-RI

7:40–7:50 Building Capacity: Better Care Lower Cost: Rhode Island Office of the Health Insurance Commissioner Perspective
Marie L. Ganim, PhD, MPA
Commissioner, OHIC

7:50–8:00 Better Care Lower Cost: State Innovation Model Perspective
Marti Rosenberg, MA
Project Director, SIM Test Grant

8:00–9:15 What Patients Want
Randi Redmond Oster, MBA

9:15–9:30 Break

9:30–10:25 Concurrent Breakout Session I
Building Integrated Behavioral Health Capacity: Partnering with Psychiatry - Salon I & II
Mary Jean Mork, MSW
Better Care: Providing What Patients Want I - Rotunda
Randi Redmond Oster, MBA
Not Your Mama’s Care Team: Innovative Approaches to Patient Centered Care - Salon IV & V
Eilidh Pederson, MPH
The First 1,000 Days: How New York State Medicaid is Investing in Early Childhood Development - Salon III
Kate Breslin, MPH, MCRP
Suzanne C. Brundage, MSc

Concurrent Breakout Session II
Building Team Capacity:
Utilizing Provider/RN Co-Visits, Pharmacy Technicians, & Patient Navigators - Salon I & II
Wendy A. Chicoine, MSN, RN & Tara Higgins, PharmD, CDOE & Sarah Thompson, PharmD, CDOE
Better Care: Providing What Patients Want II - Rotunda
Randi Redmond Oster, MBA
A Community Approach to Women’s Health - Salon III
Jodi B. Stack, MSN, BBA, RN
Recognizing and Managing Patients with Trauma in the Primary Care Setting - Salon IV & V
Adam Pallant, MD, PhD & Elliot M. Ruggles, LCSW, PhD

11:20–11:35 Break

11:35–12:30 PM Concurrent Breakout Session III
Financial Incentives and the Delivery of Low- and High-Value Care - Salon I & II
Orestis Panagiotou, MD, PhD
Building Capacity for Goals of Care
Conversations in Serious Illness - Rotunda
Jennifer M. Ritzau, MD & Maria Aileen Soriano-Pisaturo, MD
Better Care and Lower Costs: Partnering in the Community to Meet Health Related Social Needs - Salon IV & V
Jeannine Casselman, JD, MA
Michael Fine, MD
Scott Hewitt, MA
Partnersing with Schools: Suicide Prevention Program: Working with Schools and Primary Care - Salon III
Jeffrey Hill, MS & Jennifer W. Jencks, PhD

12:30–1:30 Lunch and Visit Exhibitors

Afternoon Session

1:30–2:30 Concurrent Breakout Session IV
Using Information to Improve Care: Neighborhood Risk Scores and Payment - Salon I & II
Arlene S. Ash, PhD & Elaine Fontaine, BS
Better Care: Providing What Patients Want I - Rotunda
Randi Redmond Oster, MBA
Using the Rhode Island Medical Home Portal for High Risk Children and Families - Salon IV & V
Kathleen N. Kuiper, BS

2:30–3:30 Concurrent Breakout Session V
Using a Health Information Exchange for Advance Care Planning and Assessing Patient Social Determinants of Health - Salon I & II
Scott W. Young, MS, BS
Better Care: Providing What Patients Want II - Rotunda
Randi Redmond Oster, MBA
Insights Into Your Patient Population From KIDSNET - Salon IV & V
Ellen Amore, MS

3:30 PM Adjourn

This session qualifies CME Credit in Risk Management or End of Life/Palliative Care, two of the required areas of section 6.0; 6.2.1 RI CME re-licensure requirements

Attendees registering for this session need to sign up for Sessions I and II.
Guest Speakers

Ellen Amore, MS
KIDSNET Manager
Rhode Island Department of Health | Providence, RI

Arelene S. Ash, PhD
Professor, Department of Quantitative Health Sciences
University of Massachusetts Medical School | Worcester, MA

Kate Breslin, MPH, MCRP
President and CEO
Schuyler Center for Analysis & Advocacy | Albany, NY

Suzanne C. Brundage, MSc
Director, Children’s Health Initiative
United Hospital Fund | New York, NY

Jeannine Casselman, JD, MA
Program Manager
Medical Legal Partnership Boston (MLPB) | Boston, MA

Wendy A. Chicoine, MSN, RN
Adjunct Professor | Rhode Island College School of Nursing
Director of Clinical Education and Practice Advisor
Providence Community Health Centers | Providence, RI

Jeannine Casselman, JD, MA
Program Manager
Medical Legal Partnership Boston (MLPB) | Boston, MA

Jennifer W. Jencks, PhD
Director of Access | Bradley Hospital | East Providence, RI
Assistant Director of Lifespan’s Pediatric Behavioral Health
Emergency Services | Lifespan | Providence, RI

Kathleen N. Kuiper, BS
Community Health Worker | RIPIN Resource Coordinator
Rhode Island Department of Health | Providence, RI

Mary Jean Mork, MSW
Vice President of Integration
Maine Behavioral Healthcare, an affiliate of MaineHealth
Portland, ME

Randi Redmond Oster, MBA
President | Help Me Health | NYC, NY

Adam Pallant, MD, PhD
Clinical Director, Brown University Health Services
Associate Professor of Pediatrics, Clinician Educator
Warren Alpert Medical School, Brown University | Providence, RI

Orestis Panagiotou, MD, PhD
Assistant Professor of Health Services, Policy & Practice (Research)
Brown University School of Public Health | Providence, RI

Eilidh Pederson, MPH
Vice President
Medical Group Management & Population Health
Brattleboro Memorial Hospital | Brattleboro, VT

Jennifer M. Ritzau, MD
Assistant Professor of Medicine, Clinician Educator
Warren Alpert Medical School, Brown University
Medical Director/Director of Palliative Care
Hope Hospice & Palliative Care Rhode Island | Providence, RI

Marti Rosenberg, MA
Project Director
State Innovation Model Test Grant | Providence, RI

Elliot M. Ruggles, L.CSW, PhD
Sexual Harassment & Assault Resources & Education (SHARE) Advocate
Brown University Health Services | Providence, RI

Maria Aileen Soriano-Pisaturo, MD
Director of Palliative Care | Care New England | Warwick, RI

Jodi B. Stack, MSN, BBA, RN
Chief Nursing Officer & Vice President, Patient Care Services
Brattleboro Memorial Hospital | Brattleboro, VT

Sarah Thompson, PharmD, CDOE
Director of Clinical Services
Coastal Medical Corporation | Providence, RI

Scott W. Young, MS, BS
Senior Director, Strategy and Growth
Rhode Island Quality Institute (RIQI) | Providence, RI
Building Capacity for Comprehensive Primary Care

Planning Committee

Randi Belhumeur, MS, RD, LDN, CDOE
Program Administrator
Division of Community, Health and Equity
Rhode Island Department of Health | Providence, RI

Joanne Bilotta, BS
Principal, Joanne Bilotta Strategic Solutions | Providence, RI
Board Member, Rhode Island Business Group on Health
President, Exigent Key

Monica Broughton, MPH
Clinical Quality Management Analyst
Blue Cross & Blue Shield of Rhode Island | Providence, RI

Candice B. Brown, BS
Program Coordinator
Care Transformation Collaborative Rhode Island
Providence, RI

Linda Cabral, MM
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Care Transformation Collaborative Rhode Island
Providence, RI

Melissa Campbell, MPH
Health Systems Manager
American Cancer Society, Inc. | Warwick, RI

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Providence, RI

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Healthcentric Advisors | Providence, RI

Mary E. Evans, BA
Chief Operating Officer
Rhode Island Health Center Association | Providence, RI

Christine Ferrone, MS
Program Director, Rhode Island Geriatric Education Center
University of Rhode Island | Kingston, RI

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Coordinator, Office of Continuing Medical Education
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Suzanne R. Herzberg, PhD, OTR/L
Clinical Assistant Professor of Family Medicine
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State Innovation Model Test Grant | Providence, RI

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Director, Office of Continuing Medical Education
Warren Alpert Medical School of Brown University
Providence, RI

Siana Wood, RN, BSN
Risk Management Coordinator
Landmark Medical Center | Woonsocket, RI

Pano Yeracaris, MD, MPH (Course Director)
Adjunct Assistant Professor of Family Medicine
Warren Alpert Medical School of Brown University
Chief Clinical Strategist
Care Transformation Collaborative Rhode Island
Providence, RI

To Register: