

Quality Management (QI) 8: Continuity and Coordination of Medical Care

The organization monitors and takes action, as necessary, to improve continuity and coordination of care across the health care network. The organization uses information as its disposal to facilitate continuity and coordination of medical care across its delivery system.

Element D: Transition to Other Care

The organization helps with a member's transition to other care, if necessary:

1. When their benefits end.
2. During transition from pediatric to adult care

Explanation The organization may develop criteria (e.g., age) for notification to individuals or their caretakers.

Examples The organization assists pregnant adolescents in their transition from pediatrics to an adult primary care practitioner, OB/GYN, family practitioner, or internist

The organization periodically assesses its membership for members reaching adulthood and those who have not chosen an adult primary care practitioner, and helps them select an adult primary care practitioner.

Proposed Criteria

Blue Cross & Blue Shield of Rhode Island is committed to helping our pediatric members better prepare adolescents and parent/caregivers for an adult approach to care at age 18, including legal changes in decision-making, privacy and consent, self-advocacy, and access to information. PCPs are encouraged via the *Provider Update* and Web to follow the *Got Transitions – Six Core Elements of Health Care Transition 2.0*. Blue Cross & Blue Shield of Rhode Island will collaborate with adolescents and families regarding the age for transferring to an adult provider and recommend that this transfer occur before age 22. We will assist with the pediatric to adult care transition process, including helping to identify an adult primary care provider.

Sources:

Got Transition – Six Core Elements of Health Care Transition 2.0

American Academy of Pediatrics (2015) - Module 4: Facilitating the Transition From Pediatric to Adult Care