# July 2017 CTC-RI Expansion: PCMH Kids/Adult Practice Milestones Summary (updated 7 14 19)

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|  | **Start Up (MP 1)**  **7/1/19-6/30/20** | **Measurement Period 2 (MP 2)**  **7/1/20-6/30/21** | **Measurement Period 3 (MP 3) 7/1/19-6/30/20** | **Notes** |
| **Meets with Practice Facilitator 1-2 x per month** | July 2017-June 2018 | July 2018-June 2019 | Quarterly : July 2019-June 2020 |  |
| **\*Attends 50% of learning network meetings.** | July 2017-June 2018 | July 2018-June 2019 | July 2019-June 2020 |  |
| **Submit clinical quality data as defined in Performance Incentives** | See below | Quarterly  July 15, 2018 | Quarterly  July 15, 2019 | **Submit to:** [**CTC Portal**](https://www.ctc-ri.org/) |
| **Submit to CTC high risk patient data, as defined by High Risk Framework and to Health Plans. (PCMH Kids only)** | N/A | Quarterly  July 15, Oct. January and April | Quarterly  July 15, Oct. January and April | **Submit to:** [**CTC Portal**](https://www.ctc-ri.org/) |
| **Submits to CTC quarterly Provider Panel data indicating Accepting New Patients, Date of Assessment, Time to Next Available New Patient Appointment, Time to 3rd Next Available Existing Patient Well Visit Appointment and Sick Visit Appointment.** | Quarterly  August, Nov, Feb and May (15th) | Quarterly  August, Nov, Feb and May (15th) | Quarterly  August, Nov, Feb and May (15th) | **Submit to:** [**CTC Portal**](https://www.ctc-ri.org/) |
| **Achieves NCQA PCMH recognition** | N/A | N/A | September 30, 2019 | **Submit to:** [**reports@ctc-ri.org**](mailto:CTC-ri@ctc-ri.org) |
| **Submits a quality improvement activity plan for improving a performance measure (Quality/customer experience/utilization)** | N/A | August 31, 2018 | August 31, 2019 | **Submit to:** [**reports@ctc-ri.org**](mailto:CTC-ri@ctc-ri.org) |
| **Submit to CTC screenshot demonstrating patient access to a secure web portal, enabling secure messaging, appointment requests, referrals, and prescription refills** | N/A | September 31, 2018 | N/A |  |
| **Submits budget and staffing plan and use of funds to support care delivery model to CTC** | September 30, 2017 | N/A | N/A |  |
| **Submit patient panel for CAHPS survey to approved data vendor** | Fall 2017 | Fall 2018 | August 2019 | **Submit to DataStat portal** |
| **Submits to OHIC cost management strategy attestation** | October 15, 2017 | N/A | N/A |  |
| **Submits to OHIC quality measure information** | October 15, 2017 | October 15, 2018 (includes new measures for baseline) | October 15, 2019(includes new measures for meeting threshold or improvement) | **Submit to:** [**OHIC Website**](http://www.ohic.ri.gov/) |
| **Submits to OHIC cost management strategy QI project (per OHIC definition)** | N/A | N/A | October 15, 2019 | **Submit to:** [**OHIC Website**](http://www.ohic.ri.gov/) |
| **Hire 1.0 Nurse Care Manager (NCM) Care Coordinator for every 3,000 attributed patients ($2.50 pmpm)** | October 31, 2017 | Maintain staffing | Maintain staffing |  |
| **Develop high risk registry and reportable fields for care management. Confirm completion with CTC.** | December 31, 2017 | Maintain system | Maintain system |  |
| **Submits Transition of Care Policy and Procedure** | December 31, 2017 | N/A | N/A |  |
| **Submits 1 additional compacts as defined by CTC** | N/A | N/A | December 31, 2019 | **Submit to:** [**reports@ctc-ri.org**](mailto:CTC-ri@ctc-ri.org) |
| **Submits a quality improvement activity demonstrating improvement to improve a performance measure** |  | January 31, 2019 | January 31, 2020 | **Submit to:** [**reports@ctc-ri.org**](mailto:CTC-ri@ctc-ri.org) |
| **NCM/CC completes standardized learning program as defined by CTC-RI.** | Program Starts  January 2018 | N/A | N/A |  |
| **Submit before and after hours protocol as defined by CTC** | March 31, 2018 | N/A | N/A |  |
| **Identifies high volume specialists serving patient population and submits 2 compacts: high volume specialist and behavioral health** | March 31, 2018 | N/A | N/A |  |
| **Submit NCQA PCMH work plan to CTC** | March 31, 2018 | N/A | N/A |  |
| **Submits NCQA PCMH recognition application.** | N/A | March 31, 2019 | N/A |  |
| **Other Requirements** | | | | |
| **\*Learning Networks:**  Orientation  Breakfast of Champion Events  Annual Learning Collaborative | July 20, 2017  September 8, 2017;  February 9, 2018; and May 11, 2018  November 7, 2017 | September 14,2018  February 8, 2019; and  May 10, 2019  November 1, 2018 | September 13, 2019  December 13, 2019  2020 Dates TBD  October 24, 2019 |  |