# CTC-RI PCMH Kids Expansion: July 2019-June 2022 Milestones Summary (updated 4 1 19)

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|  | **Start Up (MP 1)**  **7/1/19-6/30/20** | **Measurement Period 2 (MP 2)**  **7/1/20-6/30/21** | **Measurement Period 3 (MP 3)**  **7/1/21-6/30/22** | **Notes** |
| **Meets with Practice Facilitator** | July 2019-June 2020  1-2 x per month | July 2020-June 2021  1x a month | July 2021-June 2022  Quarterly | **N/A** |
| **Attends 3 out of 4 Breakfast of Champions; 2 out of 4 PCMH Kids Stakeholder meetings; at least one practice representative at Annual Conference; Practice reporting/transformation are required meetings; NCM/CC are required meetings once NCM/CC hired** | July 2019-June 2020 | July 2020-June 2021 | July 2021-June 2022 | **N/A** |
| **Submit clinical quality data as defined in CTC Performance Standards** | 1st report due  January 15, 2020, April 15, | Quarterly  July 15, 2020, Oct 15,  Jan 15, Apr 15 | Quarterly  July 15, 2021, Oct 15,  Jan 15, Apr 15 | **Submit to:**  [**CTC Portal**](https://www.ctc-ri.org/) |
| **Submit reports on high risk patients, as defined by CTC** | N/A | Quarterly  July 15, Oct, Jan and Apr | Quarterly  July 15, Oct, Jan and Apr | **Submit to:**  [**CTC Portal**](https://www.ctc-ri.org/) |
| **Submits CTC Quarterly Provider Panel Report indicating open/closed panel status and 3rd next available appointment** | Quarterly  August, Nov, Feb and May (Due back to CTC 15th) | Quarterly  August, Nov, Feb and May  (Due back to CTC 15th) | Quarterly  August, Nov, Feb and May  (Due back to CTC15th) | **Will receive an email from CTC 1st week of month with form that outlines fields to be updated**  **Submit to:** [**CTC Portal**](https://www.ctc-ri.org/) |
| **Submit to CTC screenshot demonstrating patient access to a secure web portal, for patients to request appointment requests, referrals, and prescription refills and test results** | N/A | September 31, 2020 | N/A | **Submit to:** [**CTC-ri@ctc-ri.org**](mailto:CTC-ri@ctc-ri.org) |
| **Submits budget and staffing plan and use of funds to support care delivery model to CTC** | September 30, 2019 | N/A | N/A | **Submit to:** [**CTC-ri@ctc-ri.org**](mailto:CTC-ri@ctc-ri.org) |
| **Submits NCQA recognition /renewal work plan to CTC** | September 30, 2019 |  |  | **Submit to:** [**CTC-ri@ctc-ri.org**](mailto:CTC-ri@ctc-ri.org) |
| **Submit patient panel for CAHPS survey to approved data vendor** | Fall 2019 | Fall 2020 | Fall 2021 | **Submit to DataStat portal** |
| **Submits to OHIC quality measure information** | October 15, 2019 | October 15, 2020 (includes new measures for baseline) | October 15, 2021(includes new measures for meeting threshold or improvement) | **Submit to:**  [**OHIC Website**](http://www.ohic.ri.gov/) |
| **Submits to OHIC cost management strategy QI project (per OHIC definition)** | October 15, 2019 | October 15,2020 | October 15, 2021 | **Submit to:**  [**OHIC Website**](http://www.ohic.ri.gov/) |
| **Hire 1.0 Nurse Care Manager (NCM) or Care Coordinator for every 3,000 attributed patients ($2.50 pmpm)** | October 31, 2019 | Maintain staffing | Maintain staffing | **Submit to:** [**CTC-ri@ctc-ri.org**](mailto:CTC-ri@ctc-ri.org) |
| **Develop high risk registry and process for care plan for patients identified for care management** | December 31, 2019 | Maintain system | Maintain system | **Submit to:** [**CTC-ri@ctc-ri.org**](mailto:CTC-ri@ctc-ri.org) |
| **Submits Transition of Care Policy and Procedure** | December 31, 2019 | N/A | N/A | **Submit to:** [**CTC-ri@ctc-ri.org**](mailto:CTC-ri@ctc-ri.org) |
| **Submits 1 additional compact with high volume specialist based on needs of patient population as defined by CTC** | N/A | N/A | December 31, 2021 | **Submit to:** [**CTC-ri@ctc-ri.org**](mailto:CTC-ri@ctc-ri.org) |
| **Submits a quality improvement activity demonstrating improvement to improve a performance measure (quality, customer experience, utilization)** | N/A | January 31, 2021 | January 31, 2022 | **Submit to:** [**CTC-ri@ctc-ri.org**](mailto:CTC-ri@ctc-ri.org) |
| **NCM/CC completes standardized learning program as defined by CTC-RI.** | Program Starts  January 2020 | N/A | N/A | **Submit to:** [**CTC-ri@ctc-ri.org**](mailto:CTC-ri@ctc-ri.org) |

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|  | **Start Up (MP 1)**  **7/1/19-6/30/20** | **Measurement Period 2 (MP 2)**  **7/1/20-6/30/21** | **Measurement Period 3 (MP 3)**  **7/1/21-6/30/22** | **Notes** |
| **Submit before and after-hours protocol as defined by CTC** | March 31, 2020 | N/A | N/A | **Submit to:** [**CTC-ri@ctc-ri.org**](mailto:CTC-ri@ctc-ri.org) |
| **Enrolls in Pedi PRN and submits 1 compact for behavioral health** | March 31, 2020 | N/A | N/A | **Submit to:** [**CTC-ri@ctc-ri.org**](mailto:CTC-ri@ctc-ri.org) |
| **Registers for Q Pass ; for renewal, update 4 months prior to expiration** | March 31, 2019 | N/A | N/A | **Submit to:** [**CTC-ri@ctc-ri.org**](mailto:CTC-ri@ctc-ri.org) |
| **Submits NCQA PCMH recognition application; for Annual Renewal submit 1 month prior to renewal** | N/A | March 31, 2021 | N/A | **Submit to:** [**CTC-ri@ctc-ri.org**](mailto:CTC-ri@ctc-ri.org) |
| **Submits a quality improvement activity plan for improving clinical quality, customer experience or utilization** | May 2020 | May 2021 | May 2022 | **Submit to:** [**CTC-ri@ctc-ri.org**](mailto:CTC-ri@ctc-ri.org) |

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| **Learning Network Opportunities Attends 3 out of 4 Breakfast of Champions; 2 out of 4 PCMH Kids Stakeholder meetings; at least one practice representative at Annual Conference; Practice reporting/transformation are required meetings; NCM/CC are required meetings once NCM/CC hired; Practices may also be asked to present their work at “best practice sharing” committee meetings** | | | |
|  | **Year 1** | **Year 2** | **Year 3** |
| **Orientation\*** | April 11, 2019 5:30 to 7:00pm |  |  |
| **Breakfast of Champion (BOC) Events** | May 10, 2019  September 13, 2019;  December 13,2019 |  |  |
| March 13, 2020; | Dates TBD | Dates TBD |
| and June 12, 2020 7:30-9:00am |  |  |
| **PCMH Kids Stakeholder** | October 3 2019; | October 1 2020; | October 7, 2021; |
| January 9, 2020 | January 7 , 2021; | January 6., 2022; |
| April 2,2020; | April 1, 2021 | April 7 2022; |
| July 9, 2020 (7:30-8:30am) | July 8,2021 (7:30-8:30am) | July 14,2022 (7:30-8:30am) |
| **Practice Reporting/Transformation** | 4th Wednesday of every month; 7:30 - 8:30 (except months with BOC; no meeting in December) | 4th Wednesday of every month; 7:30 - 8:30 (except months with BOC; no meeting in December) | 4th Wednesday of every month; 7:30 - 8:30 (except months with BOC; no meeting in December) |
| **Nurse Care Manager/Care Coordinator Best Practice Sharing** | 3rd Tuesday of every month (except month of Annual Conference) | 3rd Tuesday of every month (except month of Annual Conference) | 3rd Tuesday of every month (except month of Annual Conference) |
| **Annual Learning Collaborative** | 24-Oct-19 | Date TBD | Date TBD |