**Pediatric Quality Improvement Resource Guide**

**Information for PCMH Cohort 3 practices**

1. [PCMH KIDS Cohort 3 Updated Milestone Document](https://www.ctc-ri.org/sites/default/files/uploads/2019-2022%20July%20%20PCMH%20Kids%20Practice%20Milestone%20Document%20FINAL%206%2025%2020_0.docx) and [Rate Sheet](https://www.ctc-ri.org/sites/default/files/uploads/PCMH%20Kids%20July%202019%20Rate%20Sheet%20updated%206%2016%2020.docx)
2. [Updated Measurement Specifications (including Lead Screening)](https://www.ctc-ri.org/sites/default/files/uploads/Revised%20Measure%20Specifications%20Adult%20and%20Pedi%20CTC-OHIC%20April%202020%20%281%29.pdf)
3. [Sample customer experience questionnaire](https://www.ctc-ri.org/sites/default/files/uploads/Sample%20Questionnaire%206%2030%2020.docx)
4. Other sample customer experience surveys ([one from RIPCPC](https://www.ctc-ri.org/sites/default/files/uploads/Survey%20Template_Adult%2BPedi-for%202020%20Annual%20Reporting_0.docx) and [one from another pediatric practice](https://www.ctc-ri.org/sites/default/files/uploads/DHPA_Survey_2019%20sample%20patient%20experience%20survey.pdf))
5. [Form assembly for reporting data](https://www.tfaforms.com/4712465)
6. [Updated high risk reporting](https://www.tfaforms.com/4731104)
7. [Sample PDSA for improving vaccinations](https://www.ctc-ri.org/sites/default/files/uploads/4.%20PDSAWorksheetforTestingChanges_%20draft%20Immunization.doc)

**Information on Immunization**

1. [Link to School Clinics Open to the Public](https://health.ri.gov/flu/)
2. [M-M-R schedule](https://www.ctc-ri.org/sites/default/files/uploads/MMR%20schedule_0.docx)
3. [p3079a - M-M-R Standing orders](https://www.ctc-ri.org/sites/default/files/uploads/p3079a%20Standing%20orders%20MMR.pdf)
4. [Immunization Rhode Island School Requirements](https://www.ctc-ri.org/sites/default/files/uploads/Requirements%20for%20students%20entering%20kindergarten%20in%20RI.docx)
5. [p3071 - Polio children and teens – Standing orders](https://www.ctc-ri.org/sites/default/files/uploads/p3071polio%20children%20and%20teens.pdf)
6. [p3073 - Administering Diphtheria, Tetanus, and Acellular Pertussis (DTaP) – Standing Orders](https://www.ctc-ri.org/sites/default/files/uploads/p3073%20Dtap%20standing%20orders.pdf)
7. Influenza – Standing Orders - updated
8. [Guide for Determining the number of doses of flu vaccine for children](https://www.ctc-ri.org/sites/default/files/uploads/Guide%20for%20Determining%20the%20number%20os%20doses%20of%20flu%20vaccine%20for%20children.pdf)
9. [Date of Current Vaccine Information Statements (VISs)](https://www.ctc-ri.org/sites/default/files/uploads/Date%20of%20Current%20Vaccine%20Information%20Statements%20%28VISs%29_0.pdf)
10. [p3075 - Administering Pneumococcal Polysaccharide Vaccine – Standing Orders](https://www.ctc-ri.org/sites/default/files/uploads/p3075%20PPV23%20children%20and%20teens.pdf)
11. [p3076a – Hep B - Standing Orders](https://www.ctc-ri.org/sites/default/files/uploads/p3076a%20standing%20orders%20Hep%20B.pdf)
12. [p3077a – Hep A – Standing Orders](https://www.ctc-ri.org/sites/default/files/uploads/p3077a%20standing%20orders%20Hep%20A.pdf)
13. [p3078a – TD-TDAP – Standing Orders](https://www.ctc-ri.org/sites/default/files/uploads/p3078a%20standing%20orders%20td%20tdap.pdf)
14. [p3080a – Varicella – Standing Orders](https://www.ctc-ri.org/sites/default/files/uploads/p3080a%20standing%20orders%20varicella.pdf)
15. [p3083a – HIB – Standing Orders](https://www.ctc-ri.org/sites/default/files/uploads/p3083a%20HIB%20standing%20orders.pdf)
16. [p3086 – Pneumonia – Standing Orders](https://www.ctc-ri.org/sites/default/files/uploads/p3086%20standing%20orders%20pneumonia.pdf)
17. [p3090 – HPV – Standing Orders](https://www.ctc-ri.org/sites/default/files/uploads/p3090%20HPV%20standing%20orders.pdf)
18. [CDC Recommendations re: “catch up”](https://www.ctc-ri.org/sites/default/files/uploads/CDC%20recommendations%20for%20catch%20up.docx)
19. [Supplies you may need for immunization clinic](https://www.ctc-ri.org/sites/default/files/uploads/supplies%20you%20may%20need%20for%20immunization%20program_0.pdf)
20. [CDC catch-up schedule](http://www.cdc.gov/vaccines/schedules/hcp/imz/catchup.html)
21. [CDC 2020-2021 Influenza Vaccination Recommendation](https://www.ctc-ri.org/sites/default/files/uploads/COCA_Call_Slides_08_20_20_final%20flu%20vaccine%20considerations.pdf)
22. [Adolescent Vaccination during COVID (HPV)](https://www.ctc-ri.org/sites/default/files/uploads/WI2020-Adol-Imm-Promising-Practices_FINAL%20%282%29.pdf)

**KIDS NET Resources**

1. [School Readiness Report](https://www.ctc-ri.org/sites/default/files/uploads/KIDSNET%20Reports%20for%20School%20Readiness_1.doc)
2. [Provider Office](https://www.ctc-ri.org/sites/default/files/uploads/Provider%20Office%20Reference%20Guide_0.doc)
3. [Quick Tips](https://www.ctc-ri.org/sites/default/files/uploads/Quick%20Tips%209%2011%2020.docx)

**Rhode Island Department of Health Resources**

1. 08/21/2020 - **RIDOH has published more information on general guidance for testing children for COVID-19.**The guidance provides information about where and how to schedule a COVID-19 test for a child. The ["Testing Children for COVID-19" web page](http://r20.rs6.net/tn.jsp?f=001vv5N7KCF1V7bT8k4n4ZtqgMVtTKx5bR-Zf2Y-7k9CSJBdcjExP4IatWbIQRCcSzed5p6Ak-q9fBnnbfIG2Rg1Hw4e1hNxuHnw09Gn6qGxSxI0zeqawvGm5tXQ08Dmyg_epi3qo0ZzxhJa9FnssK9A7-Vz3FLFb1RN9CE6sFW_vdopEua1OiOCC6Zs-NgU0VTs23_UsQqsp8G0izYE3mOxlLkI58gyg2mnwWydSLXOU2qODRcoP8YOtbMCjmDGZqqmPiYs51YpeCjUbWnlou9G1TyHH3JVfCUq4_Cwe6BCjbSmfQj-soqjfpPeQNT7Sx84ELzXVlWdos=&c=XcmgosGV8qZgvDXv9NiKkLOfNPtocc5Xnf91nmjEG-DKQp7HQSQ_CA==&ch=T1U6FgMK9WLQUVAX0hlz2EASx_f-PxloDm4SO0bPZ20gEagU1oycig==) also lists information for Rhode Island families that need to schedule asymptomatic testing to comply with travel requirements.
2. [Covid 19 Resource page](https://ri.medicalhomeportal.org/news-and-events/covid-19) - contains national and state specific resources.

**Information Parents**

1. Parent-Friendly Immunization Schedule for 0 to 6 years old ([English](https://www.ctc-ri.org/sites/default/files/uploads/parent-ver-sch-0-6yrs%20-%20English_0.pdf) and [Spanish](https://www.ctc-ri.org/sites/default/files/uploads/parent-ver-sch-0-6yrs-%20Spanish_0.pdf))
2. Parent-Friendly Immunization Schedule for 7 to 18 years old ([English](https://www.ctc-ri.org/sites/default/files/uploads/parent-version-schedule-7-18yrs%20-%20English.pdf) and [Spanish](https://www.ctc-ri.org/sites/default/files/uploads/parent-version-schedule-7-18yrs-spanish.pdf))
3. [Social Needs Screening](https://www.ctc-ri.org/sites/default/files/uploads/SocialNeedsScreening-508.pdf)
4. [AAP Media Campaign](https://www.ctc-ri.org/sites/default/files/uploads/AAP%20social%20medica%20campaign.docx)
5. [Pediatrician Outreach to Families](https://www.ctc-ri.org/sites/default/files/uploads/Pediatrician%20Outreach%20to%20Families.docx)
6. [NHPRI outreach for getting immunizations](https://www.ctc-ri.org/sites/default/files/uploads/Neighborhood%20Health%20Plan%20of%20RI%20education%20flyer%20immunizations.pdf)
7. [CDC Back to School Planning](https://www.cdc.gov/coronavirus/2019-ncov/community/schools-childcare/parent-checklist.html)
	1. Planning for In-Person Classes - Checklist
	2. [Planning for Virtual or At-Home Learning - Checklist](https://www.cdc.gov/coronavirus/2019-ncov/community/pdf/Back-to-School-Planning-for-Virtual-or-At-Home-Learning.pdf)
8. [AAP Fact Sheet on the Importance of HPV Vaccine](https://www.aap.org/en-us/Documents/AAPFact%20Sheet_HPV%20vaccine.PDF)
9. [CDC HPV Fact Sheet for parents](https://www.cdc.gov/vaccines/parents/diseases/hpv.html?CDC_AA_refVal=https%3A%2F%2Fwww.cdc.gov%2Fvaccines%2Fparents%2Fdiseases%2Fteen%2Fhpv.html)
10. [AAP: 5 Reasons why HPV vaccine is recommended for pre-teens](https://www.aap.org/en-us/Documents/cervivor-HPV-vac-11-12.jpg)
11. [Families fight flu promise](https://www.ctc-ri.org/sites/default/files/uploads/Flu%20pledge.docx)
12. [Checklist: Planning for In-Person Classes](https://www.ctc-ri.org/sites/default/files/uploads/COVID-19-Safe-Return-to-School.pdf)
13. [HPV Webinar for replay on demand](https://attendee.gotowebinar.com/register/480856426294589200)
14. The American Psychological Association has a variety of [resources for quarantined parents](https://health.us2.list-manage.com/track/click?u=ece9b1661b3bf3b864a6894d1&id=199fe4542c&e=105a1829fd), including a COVID-19 picture book, A Kid's Guide to Coronavirus, and a "Something Strange Happened to My City" video.
15. [Fast, Home Internet Free for 2 Months (qualified new COX customers)](https://www.ctc-ri.org/sites/default/files/uploads/C2C%20COVID%2010.2.2020%20Cox.pdf)
16. [CDC Parental Resource Kit](https://www.ctc-ri.org/sites/default/files/uploads/CDC%20recently%20released%20a%20COVID%20Parent%20resource%20and%20sample%20state%20u%20tube.docx)
17. [AAP Guidance on Children’s Emotional and Behavioral Health During COVID-19](https://services.aap.org/en/news-room/news-releases/aap/2020/american-academy-of-pediatrics-offers-interim-guidance-on-childrens-emotional-and-behavioral-health-during-the-covid-19-pandemic/)

**Health Plan Incentive Programs**

1. [United Healthcare – Healthy First Steps](https://www.ctc-ri.org/sites/default/files/uploads/Healthy%20First%20Steps%20Provider%20United.pdf)
2. [United Healthcare – Incentive Plans](https://www.ctc-ri.org/sites/default/files/uploads/UnitedHealthcare%20Incentive%20Plan.docx)
3. [Tufts – Reward Cards for Immunization](https://www.ctc-ri.org/sites/default/files/uploads/Tufts%20reward%20cards%20for%20immunizations.docx)
4. [NHP – Rewards for Immunization](https://www.ctc-ri.org/sites/default/files/uploads/NHP_Immun_RewardForm_v2a.pdf)

**Telemedicine and Interpreter Services**

1. [HITEQ Telehealth Resources for Patients with Limited English Proficiency in Health Centers](https://www.ctc-ri.org/sites/default/files/uploads/HITEQTelehealthLimitedEnglishProficiencyJune2020.pdf)

**Transportation Assistance**

1. [MTM Frequently Asked Questions and Gas Mileage Form](https://www.ctc-ri.org/sites/default/files/uploads/MTM%20FAQ%209%2011%2020.pdf)

**Information Quality Improvement**

1. [Implementation Guide: enhanced access](https://www.ctc-ri.org/sites/default/files/uploads/Implementation-Guide-Enhanced-Access_0.pdf)
2. [Work flow](https://www.ctc-ri.org/sites/default/files/uploads/pcpf-module-10-workflow-mapping_0.pdf)
3. [QI Essential Toolkit Cause and Effect](https://www.ctc-ri.org/sites/default/files/uploads/QI%20ESSENTIALS%20TOOLKIT%20cause%20and%20effect%20diagram_0.docx)

**Outreach**

1. [Wellness Check Graphics RI Chapter](https://www.ctc-ri.org/sites/default/files/uploads/Wellness%20Check%20Graphcs%20RI%20Chapter%20.pdf)

**School Re-opening**

1. [RIDE FAQs](https://www.ride.ri.gov/Portals/0/Uploads/Documents/COVID19/ReopeningFAQs.pdf?ver=2020-08-14-162510-430)
2. [K-12 Playbook](https://health.ri.gov/publications/presentations/Outbreak-Response-Protocols-PreK-12.pdf)
3. [RI Back2School – What you need to know](https://www.back2schoolri.com/what-you-need-to-know/)
4. [Infection Control in the Classroom](https://www.pathlms.com/nasn/courses/5392%20%5Bpathlms.com%5D)
5. [Emotion Management K-6](https://www.pathlms.com/nasn/courses/16893%20%5Bpathlms.com%5D)
6. [Mental Health NASN Resource Page](https://www.nasn.org/nasn/nasn-resources/practice-topics/mental-health%20%5Bnasn.org%5D)
7. [COVID NASN Go To Resources](https://www.nasn.org/nasn/nasn-resources/practice-topics/covid19%20%5Bnasn.org%5D)
8. [Protocol to Respond to Students and Staff with Symptoms of COVID-19](https://www.ctc-ri.org/sites/default/files/uploads/082620%20CC_K12_IHE_Protocols_COVID_Symptoms%20schools.pdf)
9. [After-Illness Return Attestation](https://www.ctc-ri.org/sites/default/files/uploads/082620%20Sample%20Return%20After%20Illness%20Attestation.pdf)
10. [COVID-19 Testing for Students and Staff](https://www.ctc-ri.org/sites/default/files/uploads/COVID_K12__2.8%20Students%20and%20Staff%20testing%20and%20results.pdf)

**Video’s to promote having kids come back to pediatric offices**

**OPERATION**

1. English: [https://www.youtube.com/watch?v=cCqqKpacb60 [youtube.com]](https://urldefense.com/v3/__https%3A/www.youtube.com/watch?v=cCqqKpacb60__;!!KKphUJtCzQ!aDDfFve8ICXusrnKJKZFtbuJZ0LMWLmfcEclbtxmnsY828qRkjlKTHLMKyTwJEBjmCIiMPc$)
2. Spanish: [https://www.youtube.com/watch?v=gbFwBdBhKKE [youtube.com]](https://urldefense.com/v3/__https%3A/www.youtube.com/watch?v=gbFwBdBhKKE__;!!KKphUJtCzQ!aDDfFve8ICXusrnKJKZFtbuJZ0LMWLmfcEclbtxmnsY828qRkjlKTHLMKyTwJEBjWbQPoXY$)

**TRIVIA**

1. English: [https://www.youtube.com/watch?v=wFkns71Pzaw [youtube.com]](https://urldefense.com/v3/__https%3A/www.youtube.com/watch?v=wFkns71Pzaw__;!!KKphUJtCzQ!aDDfFve8ICXusrnKJKZFtbuJZ0LMWLmfcEclbtxmnsY828qRkjlKTHLMKyTwJEBja3ArhMk$)
2. Spanish: [https://www.youtube.com/watch?v=ZIaBVpPK-As [youtube.com]](https://urldefense.com/v3/__https%3A/www.youtube.com/watch?v=ZIaBVpPK-As__;!!KKphUJtCzQ!aDDfFve8ICXusrnKJKZFtbuJZ0LMWLmfcEclbtxmnsY828qRkjlKTHLMKyTwJEBjGGBIaeU$)

**COVID 19 Vaccine**

CDC has created resources to help providers start planning on how to communicate with patients about SARS-CoV-2 vaccines when they become available. These CDC materials help plan for vaccination, access patients' vaccine information needs, and communicate effectively to meet those needs. Resources are listed below.

1. [10 Things Healthcare Professionals Need to Know about U.S. COVID-19 Vaccination Plans](https://www.cdc.gov/coronavirus/2019-ncov/hcp/vaccination.html)
2. [Talking to Patients about COVID-19 Vaccines](https://www.cdc.gov/vaccines/hcp/covid-conversations/talking-to-patients.html): materials include communication strategies and tips for effectively setting expectations and addressing questions from patients
3. [Engaging in Effective COVID-19 Vaccine Conversations](https://www.cdc.gov/vaccines/hcp/covid-conversations/engaging-patients.html): techniques and resources that provide support for discussing vaccination with patients before COVID-19 vaccines are widely available in the U.S.
4. [Answering Patients’ Questions](https://www.cdc.gov/vaccines/hcp/covid-conversations/answering-questions.html): outlines some vaccine topics patients ask about most and tips for how to answer their questions
5. [Preparing to Provide COVID-19 Vaccines to Your Patients](https://www.cdc.gov/vaccines/hcp/covid-conversations/prepare.html): offers training for healthcare providers and information for identifying vaccine providers, tracking COVID-19 vaccines, storage and handling, and safe vaccination guidance
6. [Information and Resources on COVID-19 and COVID-19 Vaccines | Vaccinate Your Family [vaccinateyourfamily.org]](https://urldefense.com/v3/__https%3A/vaccinateyourfamily.org/vaccines-diseases/covid19/__;!!KKphUJtCzQ!bvVhtlUsAunEJGwToi7jZWbZ4HhNK4LV4O5AoLgPLFUQYFvaUB5gG1w5o1E3mjOJn05b$)